2026/ 2027 PASS Reimbursement/ Credit Policy

Season Passes

1. Season pass reimbursement, or credit will only be considered if Season pass insurance was purchased at the time of the pass purchase.

2. If a pass-holder becomes injured, ill, or develops a medical condition precluding the use of their pass, we will consider extending them a partial reimbursement based on the price they paid for their pass, the daily ticket rate for any days used, and **the date the claim was filed with the Silver Mountain Season** office**.,** not the original date of injury. We strongly recommend you contact us as soon as possible if you are injured and waiting for medical evaluation. All claims based on medical reasons **must** be accompanied by a letter or note from their attending physician.

3. If a pass-holder is required to move from their residence to a location outside of a 200-mile radius from Silver Mountain for work we will consider extending them a partial reimbursement based on the price they paid for their pass, the daily ticket rate for any days used and the date the claim was filed with the Season Pass office. If a pass is purchased while already residing more than 200 miles from Silver Mountain, Idaho (based on the address supplied at the time of purchase), it will not qualify for reimbursement consideration. All claims based on relocation **must** be accompanied by a letter or note from their employer or a copy of the change of address notification through the United States Post Office.

4. If you have picked up your season pass it must be returned to Silver Mountain before any reimbursement or credit will be given.

Please note that all reimbursements are final once issued. If your situation changes, you must repurchase a pass at the current rate. No early season pricing will be extended.

2025/2026 Season, "Date of Claim Deadlines" will be applied to all pass reimbursement requests.

Date of Claim	Max Reimbursement
On or Prior to Nov. 31st	100% * if unused
On or Prior to Dec. 31st	75%
On or Prior to Jan. 31st	50%
On or Prior to Feb. 15th	25%

NO CLAIMS ACCEPTED AFTER FEB. 15TH.

The credit amount is calculated using the following formula:

Pass Purchase Price – Window Rate for Days Used (age appropriate) x (Date of Claim Deadline) = Reimbursement Amount

Example: Season Pass holder skies 3 days in March 2026, 2 days in January 2026 and then must relocate to Washington for work. 5 days of skiing at $85 a day = $425 value in day tickets. The pass was purchased for $719, minus the $425 for days used = $294. The claim was submitted before the January claim deadline so the reimbursement would be 75% of $294 or $220.50

- No reimbursements will occur when a pass is revoked for misconduct…**No exceptions!**
- Non-use of the pass, for reasons other than those stated above, does not qualify a pass for reimbursement.
- Once qualified, the credit can take up to 4 weeks to process. Once processed, refunds are FINAL.
- Reimbursement/ credit requests for Combo season passes must be submitted to the mountain at which it was purchased.

Please direct any questions to the Season Pass Office. Call (208) 783-1111 ext. 8206 or email us at seasonpass@silvermt.com